

**Amendment to Existing Independent Consulting Agreement  
with 25by7, Inc.**

Brief Summary and Request for Approval

In November 2008 CIRM released a Request for Proposal (RFP) for Network, Server & Desktop Support. CIRM received 13 responses to the RFP 2192. In December 2008, CIRM awarded the Independent Consultant Agreement to 25by7, Inc. in the amount of \$175,000 for one year of services. RFP 2192 contemplated a contract term of one year with two possible one year extensions as continuity in the provision of Network, Server & Desktop support services is vital both for knowledge of CIRM's infrastructure as well as for the implementation of information technology (IT) systems improvement projects which can span many months.

Pursuant to the RFP, 25by7 provides CIRM with an on-site technician for 16 hours each week as well as on-call service via a help desk available 24 hours per day 7 days a week. The agreement also provides for special project work, IT education seminars and the purchase of hardware and software facilitated by 25by7. CIRM has been pleased with the services provided by 25by7 over this first year of the agreement and would like to renew the agreement for an additional year.

CIRM seeks approval of the ICOC Governance Subcommittee to increase the maximum amount to \$375,000 for the multiple year agreement. The new maximum amount will allow CIRM to both renew the services outlined in the agreement, and also to amend the agreement to enhance the ability for CIRM to have 25by7 assist with the purchase of hardware and software when 25by7 can offer CIRM with the best purchase price and terms.